



MADDISONS OF DURHAM
Purveyors of Watch Parts & Jewellery Tools

RETURNS FORM

Goods may be returned or exchanged within 180 days of purchase. Returned goods will be accepted if they arrive in their original condition with original packaging included. Goods will be credited at the price shown on the original invoice via your original payment method. Original postage costs are non-refundable for goods no longer required and this will be deducted from your return amount. If you are returning an item due to a fault of ours we will always refund the return postage charges, but please contact us beforehand to discuss the postage method. Returns and exchanges are usually processed within 5 working days of receipt.

HOW TO RETURN:

1. Please contact us before returning your items to discuss the postage method.
2. Please package your items securely and include this completed Returns Form.
3. Attach the address below to your parcel.
4. Please obtain a proof of postage in case there is an issue with your return.

Please fill in all the details below to ensure we can process your return accurately and as soon as possible.

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|-------------|
| NAME |
| ADDRESS |
| POSTCODE |
| CONTACT NO. |
| ORDER NO. |

| ITEM | QUANTITY RETURNED | REASON FOR RETURN |
|------|----------------------|-------------------|
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